



12/21/2015

410 N. 44th, Suite 900
Phoenix, AZ, 85014

Dear Health Choice Insurance Co. Providers:

Effective 1/1/2016, Health Choice Insurance Co. plans will have a referral requirement for *all* Members.

Every Health Choice Insurance Co. Member will be required to obtain a referral from their Primary Care Provider (PCP) before they can visit a Specialist. Each Member will only need to obtain one referral per Specialist per calendar year.

If a member has been seeing a Specialist, they may call their PCP for a referral; otherwise, the Member will need to visit their PCP in person to obtain the referral.

Our new combined referral and prior authorization form is attached or can be found at www.healthchoicessential.com/providers/forms.aspx. The form should be submitted by fax to 1-855-432-2494. Once the form has been reviewed, a notice of action will be sent to the referring PCP, the Specialist, and the Member. **A referral is not a prior authorization; all services listed on our prior authorization grid will still require a prior authorization.**

A referral is not required for the following four Specialists:

- Pediatrician designated as a child's PCP
- OB/GYN Provider for female Members
- Chiropractor for the first twenty (20) visits in a calendar year
- Dentists for basic treatments as described in our Pediatric Dental Rider

All Health Choice Insurance Co. Members have been notified of this requirement. *This referral requirement will only apply to Health Choice Insurance Co. Members, not Health Choice Arizona nor Health Choice Generation Members.*

If you have any questions, please contact your Provider Services Representative.

Regards,

Health Choice Insurance Co.

Member Services:

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