



Provider Portal Update!

December 1, 2014

Dear Valued Provider,

Why use the Provider Portal?

It puts the control in your hands and allows you to status claims on your time without waiting on hold!

Health Choice's Provider Portal is specifically designed as a tool for locating health plan and provider-specific information which includes but not limited to the following:

- **Claim Status-** provides an on-line search of current information and status of provider's claims
- **Explanation of Benefits (EOB) –** provides link to allow you to download a printable copy of EOB/s
- **Member Roster –** allows to print the entire member list for every provider in a group
- **Claim Dispute Search-** view the provider claim dispute status report
- **Member Eligibility Search –** an on-line utility for retrieving the eligibility information for members within the Health Choice system
- **Prior Authorization Search –** check the status of prior authorization by member ID and service date.
- **Documents –** includes Provider forms and newsletters such as Provider Notices, Provider Forms-HCA EFT- ERA Request, and Dental Newsletters.

We hope that you find this information useful. If you have questions or need further assistance please contact your Provider Service Representative at 480-968-6866.

Sincerely,

Provider Network Operations